

## 2009/10 Growing Success Performance Report

The Council measures its performance against targets in our plan, 'Growing Success'. The tables below show performance in 2009/10. For more information on our aims and objectives or the targets we have set for 2010/11, please see our website: <http://www.huntingdonshire.gov.uk/Councils%20and%20Democracy/Council/Policies%20and%20plans>

**COMMUNITY AIM: A clean, 'green' and attractive place**

<b>Objective: To keep the district clean</b>	<b>Target 2009/10</b>	<b>Actual 2009/10</b>	<b>Target met?</b>
<i>% of streets that have unacceptable levels of litter</i>	7%	3%	Yes

This is an annual result collated from regular surveys.

<b>Objective: To use our natural resources more efficiently</b>	<b>Target 2009/10</b>	<b>Actual 2009/10</b>	<b>Target met?</b>
<i>% of relevant natural resource efficiency targets on track</i>	66%	-	-

This measure relates to actions in our Environment Strategy and a progress report on these is due in September 2010.

<b>Objective: To help mitigate and adapt to climate change</b>	<b>Target 2009/10</b>	<b>Actual 2009/10</b>	<b>Target met?</b>
<i>1. Number of energy efficiency and renewable energy measures carried out as a result of HDC schemes and promotions</i>	200	290	Yes
<i>2. Adapting to Climate Change: Level achieved on local authority assessment</i>	Level 1	Level 1	Yes

<b>Objective: To protect and improve our environment</b>	<b>Target 2009/10</b>	<b>Actual 2009/10</b>	<b>Target met?</b>
<i>% of residents satisfied with the local environment</i>	80%	77%	No

**COMMUNITY AIM: Housing that meets individuals' needs**

<b>Objective: To keep the district clean</b>	<b>Target 2009/10</b>	<b>Actual 2009/10</b>	<b>Target met?</b>
<i>The number of dwellings improved by the actions of the Council</i>	Greater than 95	370	Yes

The original target did not include all improvements made by the Council.

<b>Objective: To support opportunities for the vulnerable to live independently</b>	<b>Target 2009/10</b>	<b>Actual 2009/10</b>	<b>Target met?</b>
<i>Number of vulnerable people who are supported to maintain independent living via Disabled Facilities Grants</i>	200	176	No

Occupational Therapy referrals for Disabled Facilities Grants have fluctuated over the course of the year and this has reduced the number completed.

<b>Objective: To achieve a low level of homelessness</b>	<b>Target 2009/10</b>	<b>Actual 2009/10</b>	<b>Target met?</b>
<i>Number of households living in temporary accommodation</i>	45	74	No

The recession has increased the demand for homelessness services.

<b>Objective: To process Housing Benefit and Council Tax Benefit claims accurately and efficiently</b>	<b>Target 2009/10</b>	<b>Actual 2009/10</b>	<b>Target met?</b>
<i>Time taken to process new or changed Housing/Council Tax Benefit claims</i>	17 days	15 days	Yes

We have met our target despite a larger caseload and increased numbers of new claimants due to the recession.

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**COMMUNITY AIM: Safe, vibrant and inclusive communities**

<b>Objective: To work with others to reduce crime and anti-social behaviour and ensure that people feel safe</b>	<b>Target 2009/10</b>	<b>Actual 2009/10</b>	<b>Target met?</b>
<i>Percentage of respondents with a high level of perceived anti-social behaviour</i>	-	11%	-

This is a new measure and Huntingdonshire's performance is significantly better than the national average.

<b>Objective: To enable residents to take an active part in their communities and work to ensure that communities are inclusive</b>	<b>Target 2009/10</b>	<b>Actual 2009/10</b>	<b>Target met?</b>
<i>Percentage of people who feel they can influence decisions</i>	-	28%	-

This is a new measure.

**COMMUNITY AIM: Healthy living**

<b>Objective: To work with others to protect the health of individuals</b>	<b>Target 2009/10</b>	<b>Actual 2009/10</b>	<b>Target met?</b>
<i>Percentage of issues identified in the Health Protection Priority Plan rated as very/highly important that are being actively dealt with by the Council</i>	100%	100%	Yes

<b>Objective: To promote active lifestyles</b>	<b>Target 2009/10</b>	<b>Actual 2009/10</b>	<b>Target met?</b>
<i>Admissions/participants in activities provided or promoted by the Council</i>	1.75m	1.67m	No

Target missed due to a combination of factors including the impact of the recession on customers, reduced admissions during the severe weather and the temporary closure of two swimming pools during summer 2009.

<b>Objective: To work with others to reduce health inequalities</b>	<b>Target 2009/10</b>	<b>Actual 2009/10</b>	<b>Target met?</b>
<i>Percentage of relevant Council actions to reduce health inequalities on target</i>	90%	90%	Yes

Based on actions under the 'Reduced Health Inequalities' outcome in Huntingdonshire Strategic Partnership's Health & Wellbeing action plan.

**COMMUNITY AIM: Developing communities sustainably**

<b>Objective: To ensure an appropriate supply and mix of new housing to meet future needs</b>	<b>Target 2009/10</b>	<b>Actual 2009/10</b>	<b>Target met?</b>
<i>Net additional homes provided</i>	550	-	-

Figures for 2009/10 will be published in autumn 2010.

<b>Objective: To enable the provision of affordable housing</b>	<b>Target 2009/10</b>	<b>Actual 2009/10</b>	<b>Target met?</b>
<i>Number of affordable homes delivered</i>	230	316	Yes

<b>Objective: To encourage the provision of a wide range of jobs appropriate for existing and future residents</b>	<b>Target 2009/10</b>	<b>Actual 2009/10</b>	<b>Target met?</b>
<i>Total industrial and commercial floor space (per 1,000 sq meters): % increase on 2008 baseline of 1,896m<sup>2</sup></i>	-	-	-

The Government statistics showing local performance are not published yet and publication may be reduced to two-yearly.

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<b>Objective: To promote development opportunities in and around the market towns</b>	<b>Target 2009/10</b>	<b>Actual 2009/10</b>	<b>Target met?</b>
<i>1. Successful adoption of Core Strategy</i>	<b>Adopt</b>	<b>Adopted</b>	<b>Yes</b>
<i>2. Successful delivery of agreed spending plan of Housing Growth Fund</i>	<b>Achieve the original plan by 2012/12</b>	-	-

<b>Objective: To make town centres and key settlements accessible by supporting opportunities for residents to cycle, walk and use public transport</b>	<b>Target 2009/10</b>	<b>Actual 2009/10</b>	<b>Target met?</b>
<i>Modal share for daily bus, cycle and pedestrian trips</i>	<b>Greater than 18.5%</b>	-	-

The result from a Cambridgeshire County Council survey is not yet known.

<b>Objective: To enable the provision of the social and strategic infrastructure to meet current and future needs</b>	<b>Target 2009/10</b>	<b>Actual 2009/10</b>	<b>Target met?</b>
<i>Secure funding for and delivery of Local Investment Framework</i>	<b>Secure funding and deliver the Local Investment Framework by 2012/13</b>	-	-

This is a new measure.

### COMMUNITY AIM: A strong local economy

<b>Objective: To work with others to encourage a high level of business support</b>	<b>Target 2009/10</b>	<b>Actual 2009/10</b>	<b>Target met?</b>
<i>Percentage of Local Economy Strategy business support actions on track</i>	<b>100%</b>	<b>100%</b>	<b>Yes</b>

In addition to previously agreed actions, a number of extra business support activities were delivered last year in response to the recession, including business surgeries and extra workshops on business finance.

<b>Objective: To support the skills levels that aid economic prosperity</b>	<b>Target 2009/10</b>	<b>Actual 2009/10</b>	<b>Target met?</b>
<i>Number of external participants in HDC provided/facilitated training (residents and businesses)</i>	-	-	-

This is a new measure. The results for 2009/10 and 2010/11 are still being calculated.

<b>Objective: To support town centres and key settlements to become economically viable and vibrant</b>	<b>Target 2009/10</b>	<b>Actual 2009/10</b>	<b>Target met?</b>
<i>Annual change in average footfall in the district's four market towns compared to national average change</i>	<b>Better than change in the national average</b>	<b>Better than change in the national average</b>	<b>Yes</b>

The results from footfall surveys undertaken in October/November 2009 showed an average increase in footfall across sites in all four towns of 2.2% compared with the previous year. This is better than the national change in the Springboard High Street Index, which showed a 6.3% average decrease in footfall in towns and cities nationally in the year to October 2009.